

COMPREHENSIVE ENGINEERING SERVICES AND TECHNICAL SUPPORT YOU'D EXPECT FROM A COMPANY FOUNDED BY ENGINEERS.

From the chemistry of the roasting process to the Maillard reaction that causes browning, no one knows more about the science of industrial coffee refinement than Probat. Apply our engineering and technical expertise to every stage of your coffee production process, and you'll have the utmost confidence in the decisions you make for your facility. If your technical staff is limited, you'll find us to be a valuable resource.

PLAN

Before you invest in a new facility or expansion, let us conduct a feasibility study to determine the viability of your concept. We can also develop a comprehensive master plan that details the scope, phases, timelines and costs for getting your system up and running.

DESIGN

We'll work with you to design your roasting system, or your entire coffee processing system, to meet your current and future needs. We provide complete process design and facility layout for every component, including roasters, grinders, green and roast bean handling and conveying systems, degassing and environmental equipment.

MANAGE

Take the challenge out of expanding or updating your coffee processing system. Designate us as your Project Manager, and we'll assure seamless coordination and collaboration between all of your processing equipment vendors.

PROCURE

In addition to your Probat roaster, we can help you identify and procure other essential equipment from your preferred vendors—or ours. With our extensive industry relationships, we can help you secure the most competitive pricing, and coordinate with third-party vendors to ensure your project stays on track.

COMPARE

Our R&D Center in Germany is the only place in the world where you can test a variety of our roasting technologies. Our cutting-edge laboratory has everything you need to develop new blends, test new technologies, and match the taste and quality of your roast. We will help you develop your own unique roasting profile and download it onto your roaster's recipe management system, so you can recreate it at your facility.

INSTALL

To help you experience the finest results from your equipment, we now offer full turnkey installation services from the people who know it better than anyone. Our highly experienced team of engineers and skilled technicians have more experience installing complete processing plants with Probat equipment than anyone else in North America.



ASSIST

Our expert, North American-based customer service team is available by phone Monday-Friday, 8am-5pm central time. Our controls, mechanical and electrical engineers work together to diagnose and resolve operational issues quickly and effectively. If on-site assistance is needed, our team of skilled service technicians can come to your facility or securely connect with your roaster's VPN to safely solve most issues the very same day.

Probat is the world's most trusted name in comprehensive coffee roasting solutions. We deliver exceptional roasters, grinders, software, controls and more, that set the standard for quality, longevity and return on investment. With 150 years of experience in the art and science of roasting coffee, and unmatched resources in engineering, R&D, sales and service, Probat provides the most knowledgeable consultation, backed by premier installation services and remarkably responsive local support. Our commitment to excellence allows you to focus on the success of your business, for generations to come.

For end-to-end engineering and technical support from the world's foremost coffee processing experts, call **877.683.8113** or visit probatburns.com.

